



Privacy declaration
Bed & Breakfast d'n Dijk
Dijk 35a
5521 AW EERSEL

When you make a reservation at our Bed & Breakfast you will share several personal data with us. We need this information to process your booking correctly. It's also important for us to know who is staying at our Bed & Breakfast (e.g. the legally required night register). In this privacy declaration you can read how we handle these personal data.

Which data of our guests do we register?

- your first name and your last name
- company name (in case of a business reservation)
- address (street/house number/zip code/place of residency)
- phone number and mobile phone number
- date of birth and place of birth
- the type of ID you have shown to us at check-in (we don't make a copy of it)
- e-mail address
- period of your stay (date of arrival – date of departure)
- payment details
- email-correspondence between guests and our accommodation
- the reason of your stay (e.g. holiday/business)
- other personal data that you give to us yourself by making a reservation – in email-correspondence or by phone
- data of your activities on our website

We do not intend to collect data of website visitors younger than 18 years old. Unless they have permission from their parents or guardian. We cannot check whether a website visitor is younger than 18 years. So we ask parents/guardians to look after that.

Why do we need these data?

- to process your booking correctly in our administration
- to be able to send you a correct invoice and to finish the payment procedure correctly
- to be able to contact you, for example to ask you your time of arrival or to be able to call/e-mail you when you have forgotten personal items after check-out
- to be able to maintain our legally required night register
- for the tax authorities
- to give personal service (e.g. mentioning your name on the breakfast-items that are ready for you in the breakfast-room/fridge)
- to mention the room which belongs to your reservation
- to process personal requests
- to welcome you in person

How long do we save your personal data?

We don't keep your personal data longer than necessary. To comply to the legal requirements we have to save your personal data at least 7 years.

Sharing your personal data with third parties

We only share your personal data with third parties when it is necessary for our agreement with you, to provide good service or to comply to legal requirements. With companies who process your data on our request we make a processor agreement to protect your data. We don't sell your data to third parties.

Protection of your personal data

B&B d'n Dijk thinks protection of your data is very important. We make sure that our computers / other electronic equipment is provided with a virus-checker and are protected with passwords/login. In this way we prevent abuse and illegal access. Our bookings page on the internet and our website have a secured connection (SSL). When you feel your data are not enough protected or you have an indication of abuse of your data please contact us through: info@bedandbreakfasteersel.nl.

In case we notice a data leak we will contact the Authority for Personal Data - when possible - within 72 hours.

Look into your data, change data or remove data

You have the right to look into your personal data, to have them corrected or removed. You also have the right to withdraw your possible permission for (or object to) data-assimilation by B&B d'n Dijk. You also have the right of data-portability. This means you can send us a request to send you (or another organisation mentioned by you) the personal data we have of you in a computer file. You can send a request to see, correct, remove or portability of your personal data or a request to withdraw your possible permission for data-assimilation or object to the data-assimilation to info@bedandbreakfasteersel.nl.

To make sure the request is done by you, we ask you to add a copy of your ID. In this copy you can make the photo, passport number, MRZ zone (machine readable zone, the band with numbers on the bottom of your passport) and the citizen service number unreadable. This to protect your privacy. We react as soon as possible to your request but at least within four weeks. Finally we want you to notice that it is possible to file a complaint at the national supervisor, the Authority for Personal Data. You can do this through this link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

Automated decision-making

We don't take decisions about cases that can have (substantial) consequences for persons based on automated decision-making. This is about decisions been made by computer programs or computer systems without human interference.

Eersel, May 2018